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## BIB DATA SHEET

CONFIRMATION NO. 5390

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.	
10/828,697	04/21/2004 RULE	707	2167	920476-95929	
<b>APPLICANTS</b> Tony McCormack, Galway, IRELAND; Patrick Hession, Galway, IRELAND; Arik Elbarse, Galway, IRELAND; Neil O'Connor, Galway, IRELAND; <b>** CONTINUING DATA *****</b> <b>** FOREIGN APPLICATIONS *****</b> <b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 06/25/2004					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /CHERYL RENE A LEWIS/ Acknowledged Examiner's Signature	<input type="checkbox"/> Met after Allowance Initials	<b>STATE OR COUNTRY</b> IRELAND	<b>SHEETS DRAWINGS</b> 4	<b>TOTAL CLAIMS</b> 15	<b>INDEPENDENT CLAIMS</b> 4
<b>ADDRESS</b> BARNES & THORNBURG LLP P.O. BOX 2786 CHICAGO, IL 60690-2786 UNITED STATES					
<b>TITLE</b> Management of contacts in a network of contact centers					
<b>FILING FEE RECEIVED</b> 856	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		